

## Rent-a-Researcher Client FAQs

1. Why use Rent-a-Researcher?

When you need fast access to qualified researchers due to an unexpected project overload or are temporarily understaffed, we are here for you.

2. What's the difference between using a Rent-a-Researcher and outsourcing?

Rent-a-Researcher allows you to extend your staff while maintaining daily control over the progress of work. When outsourcing, you hire an individual or company to complete the work, typically from start to finish, and without your supervision. Generally outsourcing costs more than Rent-a-Researcher engagements.

3. What is the typical duration for Rent-a-Researcher engagements?

It depends. We can arrange a part-time, full-time, short-term, or long-term engagement. Just tell us what you need.

4. What type of skills does Rent-a-Researcher offer?

We have specialists in:

- Advanced Analytics
- Competitive Intelligence
- Customer Satisfaction Research
- Executive-Level Interviews
- Focus Group Moderation
- Online Focus Group Moderation
- Qualitative and Quantitative Project Management
- Questionnaire Design and Programming
- Sawtooth Programming
- SPSS Programming
- Segmentation Analysis
- Secondary Research
- Social Media Research
- Text Analytics

...and much more

5. Why must I sign a staffing agreement before I'm matched with potential candidates?

The contract establishes a level of commitment between all parties. We want to know that you are seriously pursuing an engagement before we contact freelancers on your behalf, and we want you to have process documentation that will ensure your satisfaction.



6. Is my intellectual property and proprietary information protected?

Yes, your confidential information is safe with us. We have a non-disclosure agreement with all of our researchers. However, if you require an additional non-disclosure agreement due to your company's legal requirements, we are happy to facilitate that as well.

7. How quickly can I get a researcher?

Once the staffing agreement is in place, it typically takes two to three business days to provide you a list of three best-matched candidates. An additional week or two may be needed before actually starting the engagement depending on how long it takes to schedule and complete interviews, make your selection, and give the researcher time to finish a current project.

8. Will the researcher work on-site or telecommute?

With today's technology, most researchers can successfully work remotely using their own office and equipment. Should you need a researcher to attend an on-site meeting, you will be responsible for travel time and out-of-pocket travel expenses.

9. Do you use timesheets?

Yes, the researcher will complete a weekly timesheet which is then sent to you for approval using a digital signature service.

10. How often will I get billed?

We typically invoice weekly. On occasion, we will make alternate arrangements for longer-term engagements.

11. May I hire my researcher full-time?

Absolutely! We love when you have found someone perfect. The staffing agreement answers this question in more depth, but there is a fee arrangement similar to that of a staffing company.

Any more questions? Please contact [Sales@ResearchRockstar.com](mailto:Sales@ResearchRockstar.com) or call  
508.691.6004 ext. 701